



DERR FLOORING Co

CORPORATE OFFICE

525 Davisville Road • Willow Grove, PA 19090 • 215-657-6300

Dear Friend and Customer,

As together we work through these difficult times Derr Flooring wants to assure all our customers and visitors to our warehouses that we are doing everything possible to assure product is available for delivery (were allowed) and pick up. Governor Wolf has designated "Construction/Home repair" as essential businesses and as such we are authorized to continue operations. We are doing everything possible to assure our facilities and employees are safe and sound. To that end and following the mandated social distancing policies, we have closed all showrooms to the public. All outside salespeople are now working remotely from home and are available via cell or e mail. Our corporate office and branches have sent non- essential employees' home to work remotely. This includes Willow Grove's entire customer service department. Our facilities are being deep cleaned and sanitized at least twice a day. All employees directly handling cash or interacting with customers are gloved. To limit social interaction, we suggest customers call 30 minutes prior to arriving and our checkers will have their material laid out and waiting. Saturday hours in Willow Grove are temporarily suspended. Our fleet of over 40 delivery vehicles and three tractor trailers will continue to serve your needs as long as legally allowed.

As my 93-year-old Italian mother in law has said "This too shall pass". Since its founding in 1912 Derr Flooring has managed to survive two world wars a depression and several recessions. With YOUR help we will weather this storm as well. Thank you for your continued support and patronage. If you are not already doing so please avail yourself of any or all of our social media platforms including our webpage (www.derrflooring.com) Facebook, and Instagram for operating updates and informative posts.

We remain at your service,

The Derr and Holden families.